Xtensys User Station

Installation and Operations Manual

XTR-11 / XTR-12 / XTR-14

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Houston, Texas 77099

800-333-9343
www.rose.com
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Disclaimer

While every precaution has been taken in the preparation of this manual, the manufacturer assumes no responsibility for errors or omissions. Neither does the manufacturer assume any liability for damages resulting from the use of the information contained herein. The manufacturer reserves the right to change the specifications, functions, or circuitry of the product at any time without notice.

The manufacturer cannot accept liability for damages due to misuse of the product or other circumstances outside the manufacturer’s control. The manufacturer will not be responsible for any loss, damage, or injury arising directly or indirectly from the use of this product.

(See limited warranty)

About this manual

This manual covers the installation, configuration, and the operation of the Xtensys User stations. The Models section describes each of the 6 models available, their connectors and cabling. The Installation section describes how the Xtensys User Station interconnects to the Xtensys switch to form a seamless switching network. The Operations section defines how to operate the system and all the user features available to make switching and maintenance simple and easy.

Introduction

The Xtensys user stations are designed to work with all Xtensys product models. The Xtensys user station connects via CATx cable to one or four Xtensys switches or PC’s depending on the model. The XTR-11 model connects to a single Xtensys switch, the XTR-12 model connects to two Xtensys switches and the XTR-14 model connects to four Xtensys switches. There is also a video only model available. The XTR-11, XTR-12, and the XTR-14 models are available with PS/2 or PS/2 and USB Keyboard and mouse connectors.

The advanced on-screen display (OSD) menus are intuitive and easy to use. The configuration of the Xtensys switch can be performed from the XTR-11 user station only.

Reliability, security, flash memory technology, versatility, and other advanced technological features ensure the Xtensys CAT5 KVM Switch System will streamline your data center or server room, simplify the maintenance, access and updating of your systems, and easily expand as your system demands increase.
Features

Security
- Unique configuration password for persons authorized to perform configuration maintenance.
- User names and passwords allow controlled access to computers with sensitive information, system data, or restricted applications.
- Computers can be assigned to a unique group, allowing authorized access only.

Flexibility
- Extend the distance from the PC to the User stations up to 1,000 feet using industry standard CATx cabling.
- All connections are made easy by using CATx cabling.
- Switching to computers can be done by keyboard commands or a convenient on-screen list of computers.
- Multi-language capabilities.

On-screen display technology
- The Xtensys user station video pops-up over the computer application display or is automatically generated.
- Easy to use menus guide you through the configuration process.
- The connection status for all computers can be displayed.

Installation
- The basic installation of the Xtensys user station consists of:
  - Connecting the user stations to the Xtensys KVM ports via CATx cable.
  - Connect a local KVM station directly to the Xtensys user station.

Package contents
- Power cable
- Serial cable

Registration
Register your product for future updates by registering at http://www.rose.com/htm/online-registrationform.htm.
System Overview

The Xtensys user station is designed with the latest in KVM switching technology. From the Xtensys user station, you have access to all the computers, servers, and serial devices that are connected to the Xtensys switch.

The Xtensys user station’s design makes the unit easy to install, and maintain. The complete system consists of the Xtensys switch, one or more user stations, CATx transmitters as required for each connected computer, and the computers, servers, and serial devices that will be connected.

KVM user station

A KVM user station, consisting of a Keyboard, Video monitor, and Mouse, connects directly to the corresponding connectors on the rear panel of the Xtensys user station. A KVM station can also be connected directly to the Xtensys switch for local access to all connected equipment.

KVM Station Keyboard and Mouse

The keyboard and mouse that is connected to the user stations or local console are PS/2 or USB (depending on the model).

KVM Station Video Monitor

The KVM user station’s video monitor should be capable of supporting the resolution, frequency, and sync type being sent by computers connected to the Xtensys switch. It is recommended that the KVM monitor be a multi-sync monitor capable of resolutions up to 1280 x 1024 @ 75Hz or better.

Cabling

KVM user is easily connected to the Xtensys switch with industry standard CATx cables. Cables are usually purchased along with the Xtensys to provide quick, trouble-free installation. Provide adequate strain relief for the CATx cables to relieve excess tension on the connectors.

Avoid routing cables close to fluorescent lights, air compressors, high voltage power sources and machinery that may create electrical noise or interference with the operation of the Xtensys switch.
## Xtensys user station models

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<td>1-Power</td>
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User Station Installation

The flexibility of the Xtensys system enables it to configure to almost any system environment.

The User Station is available with one local KVM Station connectors and 1, 2, or 4 RJ45 link ports.

The Switch is available with one local KVM station connectors, 0, 2, 4, 8, or 16 remote KVM connections, and 8, 16, 32, 48, or 64 RJ45 CPU ports.

All connections from the User Station to the Switch and from the Switch to the computers, servers, and serial devices use CATx cabling.

The total CATx cable length from the User Station to the Switch and from the Switch to the connected computers is 1,000 feet max.

Figure 1 shows a typical installation of the XTR-11 user station. The XTR-14 user station can connect via CATx cable to four Xtensys switches.

Using simple keyboard commands or the on-screen list, you can easily switch the user station to any of the computers connected to the Xtensys switches.

Figure 1- Typical Installation
Connecting the KVM station

The KVM station connects directly to the Xtensys User Station. The KVM stations keyboard, monitor, and mouse cables connect directly to the corresponding connectors on the User station.

Connecting the User Station to Xtensys Switch

The user stations connect directly to the Xtensys Switch using industry standard CATx cable. Depending on the User Station and Switch model used, up to 4 different Xtensys Switches can be connected to a single User Station.

All models install basically in the same manor. Connect a CATx cable from the User station to the KVM input port on an Xtensys switch.

The XTR-11 connects to 1 Xtensys switch
The XTR-12 connects to 2 Xtensys switches
The XTR-14 connects to 4 Xtensys switches

Refer to the Xtensys switch users manual for the complete system installation procedure.
**Switching to a computer – XTR-11 model**

There are two methods of switching a user station to a computer connected to an Xtensys switch. You can use the OSD list of connected computers or simple keyboard commands. To display the OSD list of computers using the KVM station connected to the XTR-11 model, press and release the left Ctrl key then the Esc key. The window shown in figure 2 will display.

Note: The computer select window is different for the XTR-14 model.

![Computer select menu](image)

**Figure 2. XTR-11 Computer select window**

The computer select window is a dynamic window that will automatically adjust to the number of computer ports that are on the Xtensys switch that the user station is connected to. The left column lists the computer port number on the Xtensys switch. The middle column is the connected computer’s name and the right column displays a green indicator if that computer is connected and powered on or a red indicator if there is no computer or the computer is not powered on. Use the page up and down keys to scroll to more computers. Select the computer to switch to and press enter and that computer will be connected to the user station and have full keyboard and mouse control if authorized.
Keyboard switching commands – XTR-11

Switching to a computer that is connected to an Xtensys switch using simple keyboard commands is performed by pressing and releasing the left Ctrl key and, within 2 seconds, enter the computer port to switch to and then press Enter.
Example: To switch to computer port #19 on the connected Xtensys switch, press and release the left Ctrl key, type in 19, and press enter.

Switching to a computer – XTR-12 / XTR-14 model

To display the OSD list of computers using the KVM station connected to the XTR-14 model, press and release the left Ctrl key then the Esc key. The window shown in figure 3 will display.
Note: The computer select window is different for the XTR-11 model.

Figure 3. XTR-14 Computer select window

The left column has two rows of numbers (01-01). The left number is the computer port number on the Xtensys switch. The right number is the RJ45 port on the user station (the right port is #1, left port is #2 or #4)

Scrolling down will display the additional computers.
Example: To connect to computer port #12 on Xtensys #2, display the computer select window (Left Ctrl + Esc). Scroll down until the display shows 12-02. Highlight this line, press enter and the user station will connect to Xtensys #2, computer port #12.

NOTE: Configuration of the Xtensys switch can be performed from the XTR-11 user station only.
Safety

This Xtensys user station has been tested for conformance to safety regulations and requirements, and has been certified for international use. Like all electronic equipment, the Xtensys switch should be used with care. To protect yourself from possible injury and to minimize the risk of damage to this Unit, read and follow these safety instructions.

- Follow all instructions and warnings marked on this Unit.
- Except where explained in this manual, do not attempt to service this Unit yourself.
- Do not use this Unit near water.
- Assure that the placement of this Unit is on a stable surface or rack mounted.
- Provide proper ventilation and air circulation.
- Keep power cord and connection cables clear of obstructions that might cause damage to them.
- Use only power cords, power transformer and connection cables designed for this Unit.
- Use only a grounded (three-wire) electrical outlet.
- Keep objects that might damage this Unit and liquids that may spill, clear from this Unit. Liquids and foreign objects might come in contact with voltage points that could create a risk of fire or electrical shock.
- Operate this Unit only when the cover is in place.
- Do not use liquid or aerosol cleaners to clean this Unit. Always unplug this Unit from its electrical outlet before cleaning.
- Unplug this Unit from the electrical outlet and refer servicing to a qualified service center if any of the following conditions occur:
  - The power cord or connection cables are damaged or frayed.
  - The Unit has been exposed to any liquids.
  - The Unit does not operate normally when all operating instructions have been followed.
  - The Unit has been dropped or the case has been damaged.
  - The Unit exhibits a distinct change in performance, indicating a need for service.
Safety and EMC Regulatory Statements

Safety Information

Documentation reference symbol. If the product is marked with this symbol, refer to the product documentation to get more information about the product.

**WARNING** A WARNING in the manual denotes a hazard that can cause injury or death.

**CAUTION** A CAUTION in the manual denotes a hazard that can damage equipment.

Do not proceed beyond a WARNING or CAUTION notice until you have understood the hazardous conditions and have taken appropriate steps.

**Grounding**

These are Safety Class I products and have protective earthing terminals. There must be an un-interruptible safety earth ground from the main power source to the product’s input wiring terminals, power cord, or supplied power cord set. Whenever it is likely that the protection has been impaired, disconnect the power cord until the ground has been restored.

**Servicing**

There are no user-serviceable parts inside these products. Only service-trained personnel must perform any servicing, maintenance, or repair. The user may adjust only items mentioned in this manual.
Service Information

Maintenance and Repair

This Unit does not contain any internal user-serviceable parts. In the event a Unit needs repair or maintenance, you must first obtain a Return Authorization (RA) number from Rose Electronics or an authorized repair center. This Return Authorization number must appear on the outside of the shipping container. See Limited Warranty for more information.

When returning a Unit, it should be double-packed in the original container or equivalent, insured and shipped to:

  Rose Electronics  
  Attn: RA__________  
  10707 Stancliff Road  
  Houston, Texas 77099 USA

Technical Support

If you are experiencing problems, or need assistance in setting up, configuring or operating your product, consult the appropriate sections of this manual. If, however, you require additional information or assistance, please contact the Rose Electronics Technical Support Department at:

  Phone: (281) 933-7673  
  E-Mail: TechSupport@rose.com  
  Web: www.rose.com

Technical Support hours are from: 8:00 am to 6:00 pm CST (USA), Monday through Friday.

Please report any malfunctions in the operation of this Unit or any discrepancies in this manual to the Rose Electronics Technical Support Department.
Appendices

Appendix A- General Specifications

Dimensions  (All models)  8.75 W x 5.62 D x 1.72 H (in)
             22.3 W x 14.4 D x 4.37 H (cm)
Weight      (User station)  2.0 – 3.0 lbs / 0.9 – 1.4 kg
Power       100 – 240 VAC In / 5.0VDC, 5.0A Out adapter
Resolution  1920 x 1440 @ 75Hz
Environmental relative humidity
            32 – 122° F / 0 – 50° C, 0% – 80% non-condensing
Connectors
    Power: Standard receptacle
    CPU:    RJ45
User Station:  RJ45
Local KVM: (2) MD6, HD15, USB
Chassis      Metal
Indicators  Power / Status
Switches    IEC 320 Power
### Appendix B- part Numbers and Cables

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</tr>
<tr>
<td>XTR-11-U</td>
<td>CATx, VGA, USB/PS2, 1 RJ45 connection</td>
</tr>
<tr>
<td>XTR-12</td>
<td>CATx, VGA, PS2, 2 RJ45 connection</td>
</tr>
<tr>
<td>XTR-12-U</td>
<td>CATx, VGA, USB/PS2, 2 RJ45 connection</td>
</tr>
<tr>
<td>XTR-14</td>
<td>CATx, VGA, PS2, 4 RJ45 connections</td>
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<tr>
<td>XTR-14-U</td>
<td>CATx, VGA, USB/PS2, 4 RJ45 connections</td>
</tr>
<tr>
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<td>CATx, VGA, Video only, 1 RJ45 connection</td>
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<tr>
<td>XTR-MU</td>
<td>CATx, VGA, Video only, 1 RJ45 connection</td>
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<tr>
<td>TFR-05D500FSUB-2.1</td>
<td>Universal Power Adapter (110-240 VAC to 5VDC, 5A)</td>
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